t: (905) 477-4006 f: (905) 415-7623 302 Town Centre Blvd. Markham, ON L3R 0E8 siennaliving.ca



March 10, 2021

A Year of Courage,



This month marks a milestone none of us could have ever imagined or wanted. One year ago, COVID-19 descended on the country and has forever changed us. The words "thank you" and "hero" don't ever quite feel like a sufficient expression of gratitude for the endless dedication team members have continuously demonstrated and for the support of residents and families throughout this pandemic – but they are deeply heartfelt every time we utter them.

Today, on the first National Day of Observance, I want to express my deepest sympathies to everyone who has lost a loved one to this terrible virus, as well as heroes on the frontline who died of COVID-19. The pain of losing residents, colleagues and friends has been felt acutely by so many. Together we will continue to lean on each other and heal the best we can.

Kindness, compassion and resilience have been our most precious resources. As we add optimism to our outlook, I hope the bonds we have forged with each other and our communities continue and deepen. Together, we are emerging stronger, focused on bringing a new level of care and services to seniors, and ready for better days ahead. On behalf of Sienna Senior Living, thank you - we will always think of you as heroes.

Nitin