

August 2021



## **Cautionary Note**

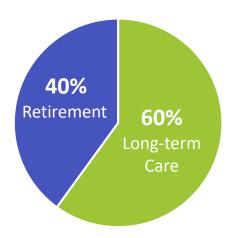
Certain information in this presentation may contain forward-looking information. Actual results could differ materially from conclusions, forecasts or projections in the forward-looking information, and certain material factors or assumptions were applied in drawing conclusions or making forecasts or projections as reflected in the forward-looking information.

Additional information about the material factors, assumptions and/or risks that could cause actual results to differ materially from the conclusions, forecasts or projections in the forward-looking information, and the material factors or assumptions that were applied in drawing a conclusion or making a forecast or projection as reflected in the forward-looking information are as disclosed in the company's disclosure documents filed on SEDAR from time to time, including but not limited to the company's most recent MD&A and AIF (www.sedar.com).

## Sienna at-a-glance

Sienna Senior Living Inc. (SIA: TSX) is one of Canada's leading owners and operators of seniors' residences with high quality assets in great locations in Ontario and British Columbia

43 Long-term Care Residences (6,868 beds) 27 Retirement Residences (3,292 suites) 13 Managed
Residences
(1,461 beds/suites)



Sienna owns a portfolio of long-term care residences and private-pay retirement residences

\$1.6B

~13,000
Dedicated Team Members

49
Years of Operations

\$0.94
Annual Distribution/Share

\$235M Available Liquidity

As at June 30, 2021

## **Portfolio Overview**

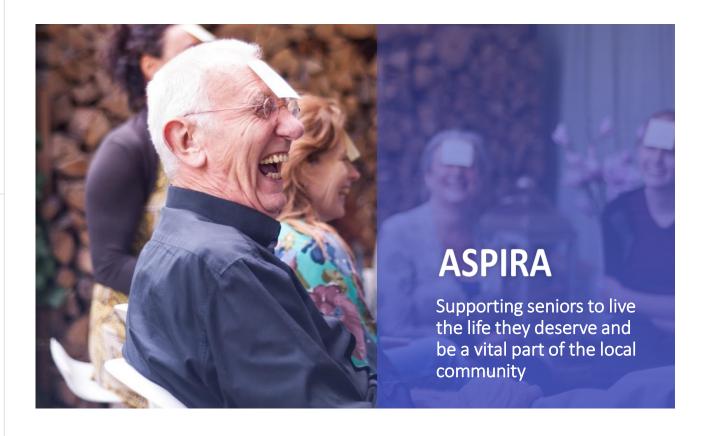
### Retirement

- High quality portfolio with growth potential in key Canadian markets
- Community-focused service offerings and programs based on preferences of each local community
- Development and expansion potential

### Long-term Care ("LTC")

- Well-located portfolio in highly desirable nodes within Ontario and British Columbia
- High demand for long-term care with and aging population and long waiting lists
- Stable revenue stream supported by government funding for resident care and programs

### Launch of New Retirement Platform "ASPIRA"



# **Improved Operating Environment**

- Lifting of public health restrictions and gradual reopening of residences
- No active resident cases across Sienna's 83 owned and managed residences
- Continued focus on quality of care through strengthened review process and collaboration with Seniors Quality Leap Initiative
- Vaccination programs and incentives supported high vaccination rates among team members and residents; full vaccination required effective October 12, 2021 for anyone to work at one of Sienna's owned longterm care or retirement residences

**High Vaccination Rates at Sienna's Residences** 

96%

90%

**Residents Vaccinated** 

**Team Members Vaccinated** 

\*Received first dose of vaccine or are already fully vaccinated as of September 1, 2021



# Aspira

## **A New Retirement Platform**

To be launched in late 2021/early 2022

- Enhanced product and service offerings
- Contribute to occupancy growth and financial performance
- Create better brand awareness and loyalty
- Support talent attraction and retention
- Allows for scaling of platform and supports continued growth



## Development

## **Long-Term Care**

- \$600M+ Capital Investments for redevelopment of Sienna's Ontario Long-Term Care Portfolio over 5 7 Years
- Immediate Upgrades to Class C Portfolio
- Northern Heights Care Community in North Bay to proceed to construction phase in Q4 2021



### Retirement

- Strategic development plans include greenfield development with joint venture partners and expansion of retirement residences with excess land
- Joint venture project in Niagara Falls moved to construction phase in May 2021





# **Q2** Operating Performance

**Q2 Operating Performance\*** 

#### **Q2** Results

excl. net pandemic expenses

**Long-Term Care** 

Same Property NOI

Q2 2021 **\$18.1M** 

Q2 2020 **\$16.6M** 

Q2 2021 **\$20.5M** 

Q2 2020 **\$22.9M** 

Retirement

Same Property NOI

Q2 2021 **\$12.8M** 

Q2 2020 **\$15.1M** 

Q2 2021 **\$13.7M** 

Q2 2020 **\$16.5M** 

Operating Funds

**from Operations** (per share)

Q2 2021 **\$0.226** 

Q2 2020 **\$0.249** 

Q2 2021 **\$0.268** 

Q2 2020 **\$0.366** 

Adjusted Funds

**from Operations** (per share)

Q2 2021 **\$0.210** 

Q2 2020 **\$0.248** 

Q2 2021 **\$0.249** 

Q2 2020 **\$0.365** 

Net pandemic expenses declined by **\$6.8M** ( $\downarrow$  64%) year over year in Q2 2021 and decreased by **\$1.6M** ( $\downarrow$  30%) compared to Q1 2021, excluding retroactive funding of \$15.3M received in Q1.

**Q2 Same-Property Occupancy** 

(as at June 30, 2021)

**Long-term Care** 

83.5%

Retirement 80.6%

### **Retirement – Q2 Leading Indicators**

Y

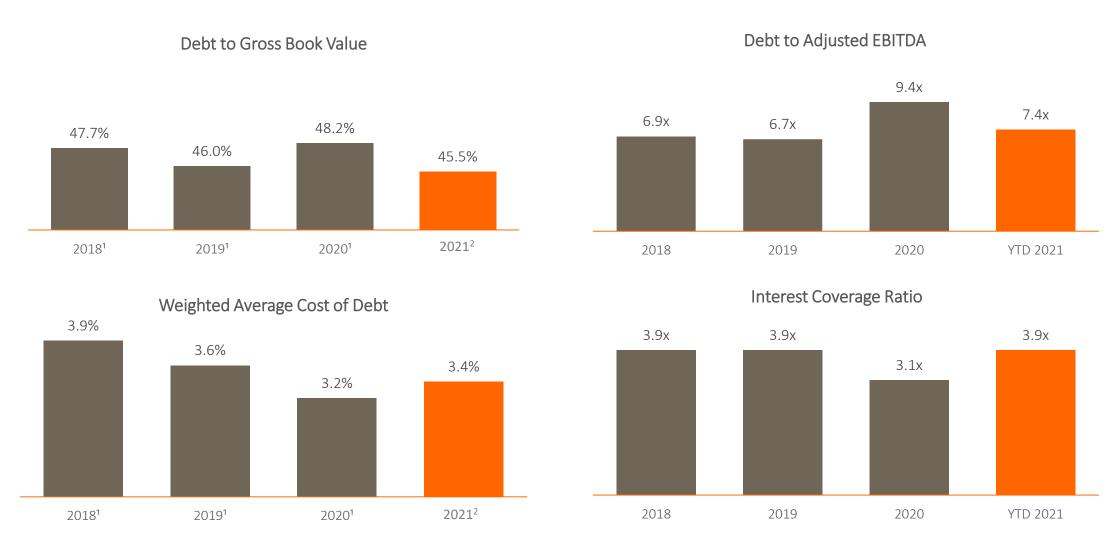
+121%

YoY increase in resident move-ins

+147% YoY increase in

rent deposits

## **Financial Position**



<sup>&</sup>lt;sup>1</sup>As at December 31

<sup>&</sup>lt;sup>2</sup>As at June 30

# **Debt Profile & Liquidity**

\$125M

Series C Unsecured Debentures issued at 2.82% coupon rate maturing in 2027

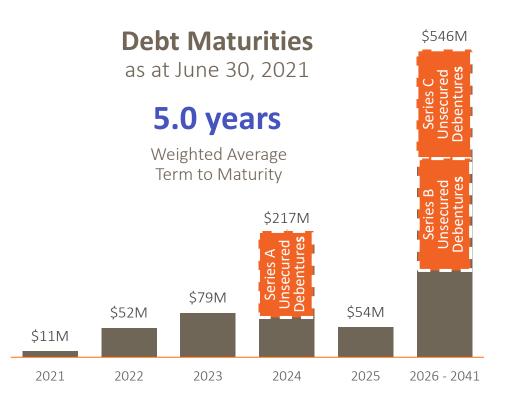
\$1.1B

Unencumbered
Asset Pool
as at June 30, 2021

\$235M

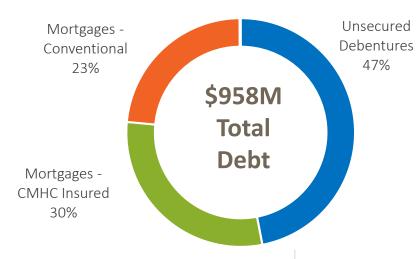
Available Liquidity as at June 30, 2021 **BBB** 

investment grade rating from DBRS



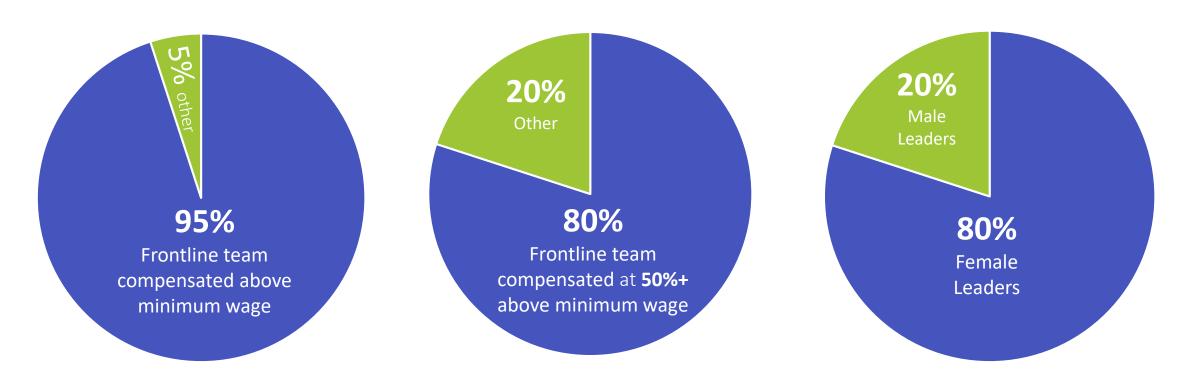
### **Debt Capitalization**

as at June 30, 2021



# **ESG Mid-Year Update**

## **Diversity, Equity & Fair Compensation**



**No gender wage gap** between male and female frontline team members for similar positions

## Launch of "SOAR"

## **Sienna Ownership Award Program**

- Awarding common shares to Sienna team members who have worked at Sienna for more than 1 year
- Approximate \$3 million investment in recognition of team members' tireless efforts and ongoing pursuit of excellence, as well as attraction and retention of talent
- Approximate one-time grant of \$500 for permanent full-time employees and \$300 for permanent part-time team members
- Additional enhancement to employee share purchase program with Sienna matching \$1 for every \$3 invested, up to \$250 for full-time team members and \$150 for part-time team members per annum





# **Giving Back**

Launch of

## Sienna for Seniors Foundation

to raise funds for a variety of important causes in Ontario and British Columbia





# ~\$700,000 Contribution to CaRES Fund

by Sienna and its Board of Directors since inception in 2020



## \$250,000 Donation

to Scarborough Health Network in support of new mental health hub

## **Board of Directors & Senior Leadership Team**

### **Board of Directors**

**Dino Chiesa**\*, Chair

**Nitin Jain** 

Janet Graham\*

Paula Jourdain Coleman\*

**Brian Johnston**\*

Jack C. MacDonald \*

**Stephen Sender**\*

\* Independent

### **Senior Executive Team**

#### **Nitin Jain**

Director, President & CEO

#### **Dr. Andrea Moser**

Chief Medical Officer, SVP

### Mark Lugowski

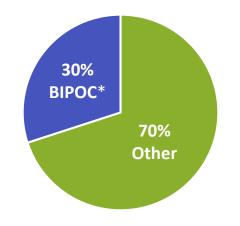
Retirement Operations, EVP

#### **Jennifer Anderson**

Long-Term Care Operations, EVP

#### **Karen Hon**

Chief Financial Officer, SVP



#### \*Black, Indigenous, and People of Colour

### Olga Giovanniello

Chief Human Resources Officer, EVP

### **David Hung**

Corporate Services & Investments, SVP

### **Stephen Roy**

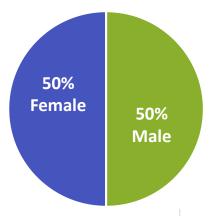
Real Estate Development & Construction, SVP

#### **Adam Walsh**

General Counsel, SVP

### **Nancy Webb**

Public Affairs & Marketing, SVP



## **Strong Fundamentals**

Sienna's strategic approach to operating and growing the Company focuses on recruiting and retaining a high-performing and diverse team, optimizing the Company's balance sheet and capital structure and building a best-in-class portfolio through development, redevelopment and acquisitions.

# Large operating platform

with an experienced leadership team focused on high quality care and resident-focused experience; health and safety of residents and staff remains first priority

# Balanced portfolio

of government-funded long-term care and private-pay retirement residences with growth potential in key Canadian markets

# Strong balance sheet and liquidity

supported by investment grade credit rating, a large pool of unencumbered assets and financial flexibility

# **Compelling Outlook**

with an aging population, high demand for long-term care and a slowdown in the future supply of retirement residences

