

June 10, 2021

Dear residents, families, team members and stakeholders,

As the third wave flattens, we see the drop in COVID-19 cases in Ontario and B.C. that we have all been working so hard to achieve. With this, our long-term care communities are gradually opening up to safely welcome more visitors. There have been many heart-warming reunions and more to come as we head into summer. As we celebrate Canada's seniors throughout the month of June, we are excited to hold a greater variety of activities and celebrations in honour of the more than 10,000 residents we have the privilege of caring for. We created a special [video](#) to say thanks for the many ways residents bring love, laughter and light into our lives.

COVID-19 Vaccinations

Protecting our residents and team members with the COVID-19 vaccines has been critical in helping us get back to our regular routines. Across our care communities and retirement residences, there has been significant uptake of the vaccines. Still, to truly make our homes safe, we must push our staff vaccination rates even higher than the current 78 percent. Building on the strategies already in place to support getting the shot, Sienna is holding four draws for front-line team members. Margaret Black, a personal support worker at Kingsmere Retirement Residence in Alliston is the winner of our \$5,000 draw, to mark 75 percent of team members at Sienna with at least their first COVID-19 vaccine. Our next draw will take place when we reach 80 percent.

Air conditioning

One of our priorities has been ensuring comfortable temperatures in our care communities. We have completed the installation of air conditioning in designated cooling areas in all of our long-term care communities, and I'm pleased to say we are also going further, and pursuing additional investments at a number of care communities related to comfortable temperatures and cooling specifically.

CaRES Fund

We are reaching a time when we can genuinely see life returning to normal for our residents. Achieving this milestone is in large part due to our dedicated front-line team members, and we are committed to supporting their emotional and physical well-being. In May 2020, Sienna established the CaRES Fund along with Chartwell, Revera, and Extendicare to recognize the extraordinary efforts of senior living sector employees in the face of the pandemic. The CaRES Fund has awarded more than \$2.4 million in emergency financial assistance to 761 senior living employees across the country. Sienna and the other founding partners recently made an additional \$100,000 contribution each, to further sustain the Fund.

It is by pulling together that we have been able to stay strong and weather this journey. I will close by encouraging everyone to get their COVID-19 vaccine, which is widely available to all adults. Let's all take the shot for our own health, our loved ones, and Canada's seniors.

Sincerely,

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