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May 11, 2020

Dear Team Members,

Seniors living employees have demonstrated great strength and dedication, caring for our most vulnerable, often while balancing personal struggles. I am extremely grateful for the heroic efforts of all team members at a time when I know some are experiencing unforeseen financial hardship. It is so vital that we support and really 'be there' for each other in these challenging times.

The Senior Living CaRES Fund (The CaRES Fund) is a joint effort launched today by Chartwell Retirement Residences, Revera Inc., Extendicare and Sienna, to offer a helping hand by providing one-time emergency financial assistance – up to \$10,000 per individual, to team members facing extraordinary circumstances due to COVID-19.

All seniors living sector workers, who are Canadian employees of any operator, are eligible to apply for support of expenses such as family care, utility bills, and rent or mortgage payments. Applications will be evaluated by a committee based on set criteria to ensure funds are distributed to those with the highest need. I strongly encourage you to learn more about this special fund, what is required, and how to apply by visiting www.seniorlivingcares.ca.

As we celebrate Nursing Week, the theme *Nurses: A Voice to Lead — Nursing the World to Health* is so appropriate as we combat COVID-19. I am incredibly grateful for the strength, knowledge and perseverance of our entire nursing team. I extend my great appreciation for their dedication to the profession and for their tireless commitment to their life's work. Now more than ever, nurses are stepping up amidst extraordinary circumstances to help those affected by COVID-19 and taking a leadership position to help us manage through this crisis. Our nurses are working in an unprecedented time in healthcare, and I deeply appreciate their selfless efforts.

With gratitude,

Lois Cormack
President & CEO